



## WHAT TO EXPECT WITH TIMBER FLOORING INSTALLATION

Prior to works commencing, please ensure you have read and understood our Flooring Installation Terms and Conditions of Sale. If you have any queries, please contact us.

To assist us please have the following ready prior to works commencing.

- A site that is safe and easy to work in and access.
- A secure site. Any timber removed from site or used by anyone other than Barwon Timber and its contractors will be charged for.
- A clean and tidy site for us to work in. This includes caring for your floor and keeping it as clean as possible between us laying it and finishing it. Excessive scratching or dirt may cause permanent damage which cannot be removed during the sand and polish. We suggest laying cardboard over the floor in high traffic areas and asking trades to take care.
- If we are laying your floor or ply over concrete, it is essential you ensure the concrete slab complies with AS2870 – Residential Slabs and Footings and is at the correct moisture content.
- Ensure coating preferences have been finalised in writing.
- Removal of fixtures that will prevent us from laying and finishing your flooring.
- Light and power internally, for our floor sanders to use machinery. We use quality machinery that draws a lot of power – running off a meter box with long extension leads will not be accepted.

If the above is not completed, there may be additional charges for us to get the site cleaned up and ready for flooring to be installed and finished.

Our contractors work to industry standards and guidelines. We believe this will give you an excellent finished product and minimise any risk of future problems. As a minimum, you can expect the following.

- Expansion gaps in the floor in large rooms which allow the floor to move and perform as it should. Expansion gaps can occur in the middle of large rooms and where flooring meets walls, doors, windows etc.
- Expansion gaps at end of runs to prevent flooring from pushing against wall frame plates.
- Top nailing of large section flooring. This includes 19mm and thicker flooring.

**Please do not ask our contractors to complete works that do not comply with standards and guidelines. It will delay your job and may result in us declining to continue works.**

We can supply you with timber flooring and coating literature. This will give you more information regarding what is industry accepted practice. Barwon Timber also has a range of floor care products and literature in our showroom to help you look after your new timber floor.

You are welcome to contact us in the Showroom at any time if you have any queries or would like any updates on the progress of your job, we are happy to help you.